

Rinnai®

SENSEI® RX

S E R I E S

Built for the PRO, by the PRO

Featuring the RXP Model with Built-in Pump and

Smart-Circ™
Intelligent Recirculation™

Rinnai
INDUSTRY
FIRST

0.98

UEF
(Uniform
Energy
Factor)



RINNAI
CENTRAL™

Download our App for Quick
Easy access to Key Features

NEW

Built for the PRO, by the PRO™

SENSEI®RX Series featuring **Smart-Circ™ Intelligent Recirculation™**, makes it easier than ever to sell, install, and service the best-performing condensing tankless water heater Rinnai has ever made. Now you can provide the latest in lifestyle comfort, smart-design, and built-in technology by installing the premium, unlimited hot water experience that only **SENSEI®RX Series** can offer.

NEW

SMART SENSE™

Rinnai's proprietary Adaptive Gas Valve Technology adjusts to either Natural Gas or Liquid Propane Gas for optimal combustion - **no conversion kit required.**



SENSEI®RX Series Offers Natural Gas, Propane Gas, Indoor and Outdoor Capability all in One Model

Stock your warehouse and vehicle with the one tankless model that really does it all!

NEW

VERSA-VENT™

Outdoor Vent Cap easily adapts to any SENSEI®RX Series model for outdoor installations providing the ultimate in SKU flexibility (sold separately).

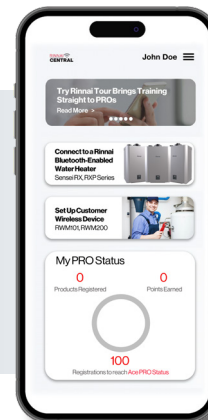


NEW

Rinnai
INDUSTRY
FIRST

SMART CONNECT™

Allows you to connect your smart phone or tablet to the SENSEI®RX Series via Bluetooth®. Use the Rinnai Central™ App for quick, simplified tankless water heater set-up and registration, significantly reducing your install time.



NEW

QUICK FLUSH™

Provides a more efficient flushing procedure to make periodic preventive maintenance a simple task to perform.



Superior Performance Requires Superior Components™

Rinnai designs and manufactures most of the key components that go into the **SENSEI®RX Series**, allowing for consistent control of quality, backed by the industry's best warranty.

That's why more consumers and PROs choose Rinnai over any tankless brand.

SENSEI®RX

SERIES

Built for the PRO, by the PRO

Model shown: RXP199IN

NEW Improved Turbo Fan™

Enables longer vent runs and flexible vent options

Industry leading

75 feet with 2" / 4" concentric and 2" PVC/CPVC/PP.

Up to 150 feet with 3" / 5" concentric and 3" PVC/CPVC/PP.

NEW Enhanced Primary and Secondary Heat Exchangers

More efficient heat transfer and improved robust design with minimal joints. The tube design is 444 Stainless Steel that provides added durability and heat resistance.

Sets the standard for high efficiency tankless (0.98 or 0.97 UEF on all models).

NEW 4-Speed DC Recirculation Pump

Quieter operation in a compact size with higher head pressure for improved performance.

NEW Retro-fit Internal Pump Kit

Adds Rinnai's advanced recirculation capability to non-pump models.

NEW Weighs 58 lbs.

10 lbs. lighter than previous models.



15 Years on the Heat Exchanger
5 Years on Parts
5 Years on Labor*
*Requires product to be registered within 90 days of installation or Labor Warranty defaults to 1-year.

Rinnai
INDUSTRY FIRST

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Learn more at rinnai.us

SENSEI[®] RX SERIES

Built for the PRO, by the PRO

Set-up and Registration has Never Been More Convenient

1

Download and Open the Rinnai Central™ App

Open and create your account today to gain instant access to product information, training resources, and set-up procedures...**plus much more!**

RINNAI
CENTRAL™



SCAN ME



SCAN ME



2

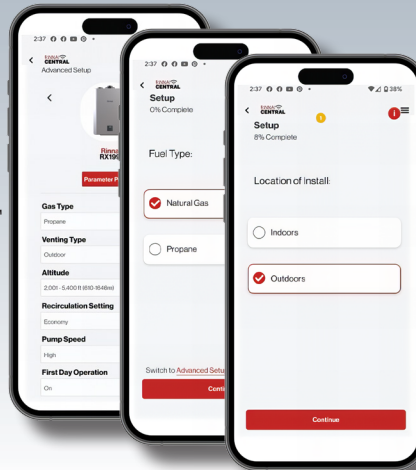
Initiate Set-up (Wi-Fi not required)

Push the **Bluetooth** button on the tankless controller with the Rinnai Central™ app open to **SMARTCONNECT** to your device.



Use the **Quick Set-Up** screen for speedy unit configuration.

Use **PRO-files™** to pre-load and save all parameter settings in app for future installs.



Fuel Type
SMARTSENSE lets you select the fuel source without removing the cover!

Indoors / Outdoors
VERSA-VENT™ cap allows any unit to install outdoors (purchased separately)

3

Register the unit

Maximize the **Rinnai Warranty** by registering the SENSEI[®] RX.

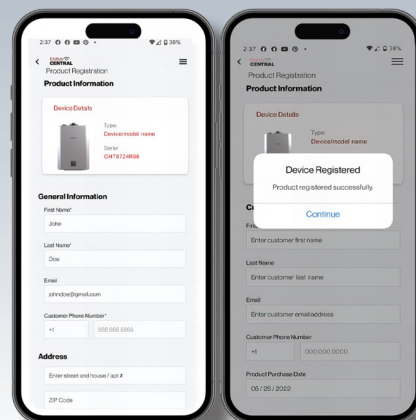


15 Years on the Heat Exchanger

5 Years on Parts

5 Years on Labor*

*Requires product to be registered within 90 days of installation or Labor Warranty defaults to 1-year.



Lifestyle Comfort Options with SENSEI® RXP - Recirculation models

4a

Recirculation Schedule Based on Usage Patterns

Smart-Circ™ Extraordinary Convenience Out of the Box

Smart-Circ™ starts learning “users” hot water patterns from the first day and automatically schedules recirculation to provide hot water when they need it. Leverages last 7 days of hot water usage to continuously update hot water recirculation schedule. Users enjoy continuous hot water during regular demand periods, while saving energy and money.

Smart-Circ™
Intelligent Recirculation™



DAY 1 - Learning Hot Water Usage Every Day



You're all set! Hot water will be ready for you based on the previous days' schedule.
As hot water events are added throughout the week, scheduled recirculation adjusts accordingly.

DAYS 2 thru 7 - Hot Water Ready



4b

Recirculation Schedule Based on User Control

Hot Water Recirculation Scheduling at Your Fingertips



After downloading the **Rinnai Central™** app and connecting to the **RWM200 Wireless Module** (sold separately), Homeowners can experience the ultimate in accessibility, convenience, and control:

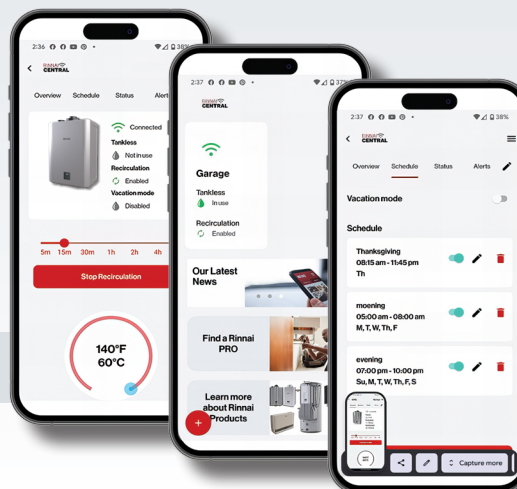
- Activate recirculation schedule (pump-enabled models only)
- Adjust Water temperature
- Check real-time water heater status
- Receive maintenance alerts
- Activate vacation mode to save energy when away for extended periods



RWM200 Wireless Module

Smart Home Automation Smart Home Routines for Convenient Control

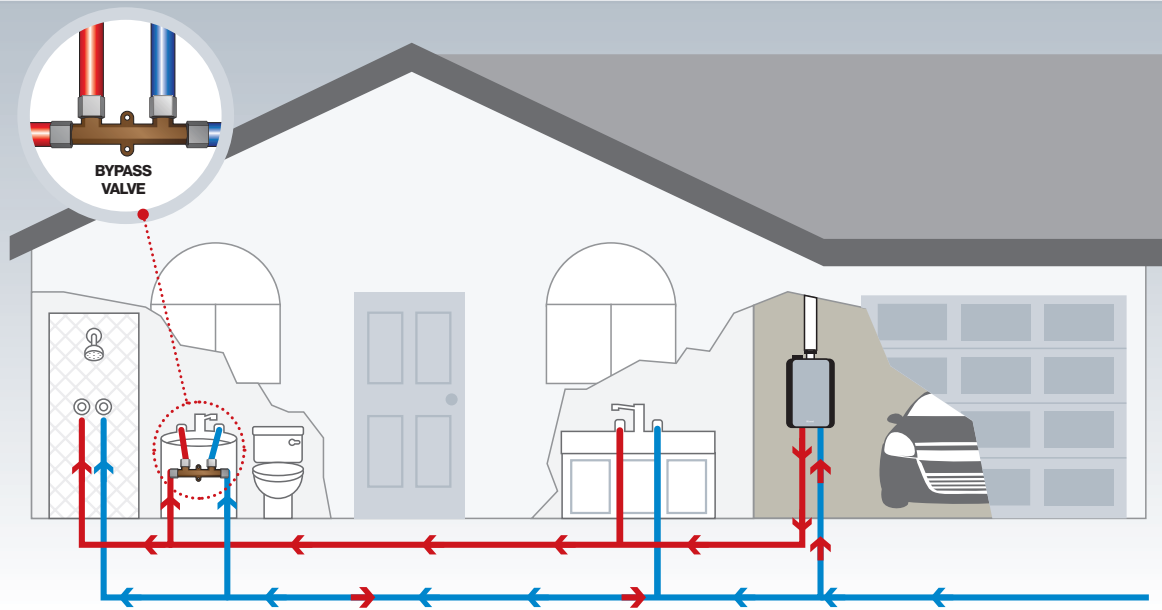
- Voice Activation with **amazon alexa**
- Adjust Water Temperature
- Turn on/off Recirculation
- Schedule Recirculation
- Push Button available for On-Demand Recirculation*



* Required by Title 24, California Energy Commission.
Push Button can connect to the RXP tankless water heater directly or via the RWM200 module.

Turn Any Plumbing System into a Recirc System

Regardless of whether an existing plumbing system has a dedicated return line, faster hot water can be enjoyed using a Thermal Bypass Valve accessory when installing tankless models featuring a built-in pump with recirculation technology.

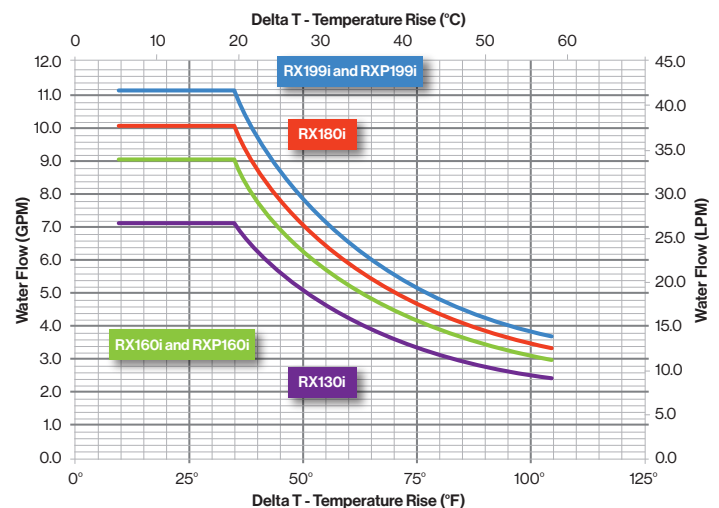


Flow Rate vs DELTA T Table and Chart

Model	RXP199	RXP160	RX199	RX180	RX160	RX130
Max. BTUH	199,000	160,000	199,000	180,000	160,000	130,000
Recovery Efficiency*	97%	97%	97%	97%	97%	97%
Temperature Rise (°F)	GPM	GPM	GPM	GPM	GPM	GPM
105	3.7	3.0	3.7	3.3	3.0	2.4
100	3.9	3.1	3.9	3.5	3.1	2.5
95	4.1	3.3	4.1	3.7	3.3	2.7
90	4.3	3.5	4.3	3.9	3.5	2.8
85	4.6	3.7	4.6	4.1	3.7	3.0
80	4.8	3.9	4.8	4.4	3.9	3.2
75	5.2	4.2	5.2	4.7	4.2	3.4
70	5.5	4.5	5.5	5.0	4.5	3.6
67	5.8	4.7	5.8	5.2	4.7	3.8
65	6.0	4.8	6.0	5.4	4.8	3.9
60	6.5	5.2	6.5	5.8	5.2	4.2
55	7.0	5.7	7.0	6.4	5.7	4.6
50	7.8	6.2	7.8	7.0	6.2	5.1
45	8.6	6.9	8.6	7.8	6.9	5.6
40	9.7	7.8	9.7	8.8	7.8	6.3
35	11.1	8.9	11.1	10.0	8.9	7.1
30	11.1	9.0	11.1	10.0	9.0	7.1
25	11.1	9.0	11.1	10.0	9.0	7.1
20	11.1	9.0	11.1	10.0	9.0	7.1
15	11.1	9.0	11.1	10.0	9.0	7.1
10	11.1	9.0	11.1	10.0	9.0	7.1

*Recovery Efficiency ratings per AHRI Directory.

Water Flow Curve



Note: Maximum flow rates may vary based on set temperature, Delta T and altitude



Unit shown with Versa Vent™ outdoor cap and pipe cover.

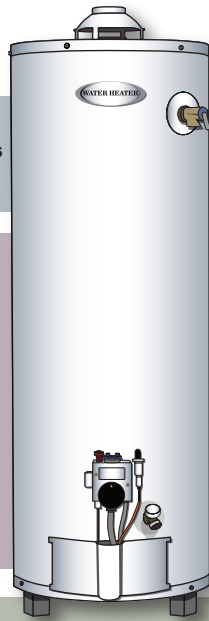
Tankless vs Tank

Rinnai®

High Hot Water Usage

Every year American home owners spend \$400 to \$600, on average, to heat water for bathing, washing & cleaning.*

Average Household Consumes 64 Gallons of Hot Water Per Day
(23,000 gallons per year)



TANKLESS WATER HEATERS
Continuous hot water heater system

VS
Over 20 Years

TANK WATER HEATERS
Traditional hot water storage tank system



15 Years on the Heat Exchanger
5 Years on Parts
5 Years on Labor*
*Requires product to be registered within 90 days of installation or Labor Warranty defaults to 1-year.

EFFICIENCY •

Tankless water heaters are **much more energy efficient**; no hot water is stored.
24-34% more efficient than tanks.*

Tank water heaters are **susceptible to standby heat loss** and a continuously heated tank means water is heated all day long, 24/7, for **less efficiency**.

• COST •

Tankless water heaters have **lower operational costs** and **last much longer than tank water heaters**, which can offset installation costs.

Tank water heaters have a lower purchase price but are **more expensive to operate** since they must constantly keep water heated 24/7.

• LIFESPAN •

With periodic maintenance, tankless water heaters can **last for 20+ years.***

Traditional tank water heaters have a **lifespan of 10-15 years.***

• SIZE • SPACE •

Tankless water heaters are about the **size of a small suitcase** and are wall mounted for significant space savings.

Traditional tank water heaters **require much more area** for installation than tankless units potentially reducing net living or storage space.

• BOTTOM LINE •

- Up to 34% more energy efficient*
- Compact space saving design
- Longer lifespan
- Unlimited hot water capacity

- Heats water even when not being used
- Takes up valuable space
- Shorter lifespan
- 40-60 gallon capacity

* As based on the average operating costs, efficiency and lifespans of tankless vs. storage water heaters per the Department of Energy (energy.gov).

Be the PRO in the know

There are a lot of tankless myths out there being spread by people unfamiliar with the technology. Luckily, plenty of PROs know about these misconceptions and are here to tell the Tankless Truths.

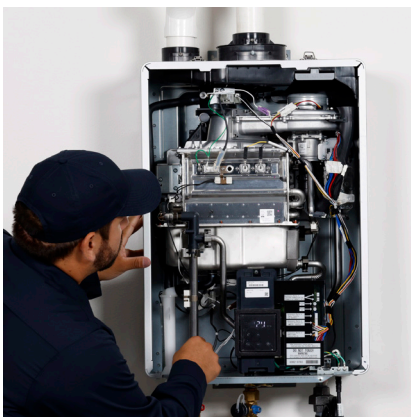
Tankless TRUTHS

To learn about all the Tankless Truths, click on the link below or scan the Tankless Truths QR Code.

<https://www.rinnai.us/tanklesstruths>



SCAN ME



Rinnai LMS Class Enrollment Guide
<https://bit.ly/42ITiaQ>

Rinnai Technical Training Department

Rinnai offers many **NO COST training options for PROs**, either on-line, in the field or at Rinnai's Peachtree City, Georgia corporate office. The training levels range from an introduction to tankless technology to advanced live technical training where you gain hands-on experience in the installation and troubleshooting of Rinnai products. For more information, contact your local Rinnai representative or enroll today at the Rinnai Online Training Center.



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Training Help
Email: training@rinnai.us



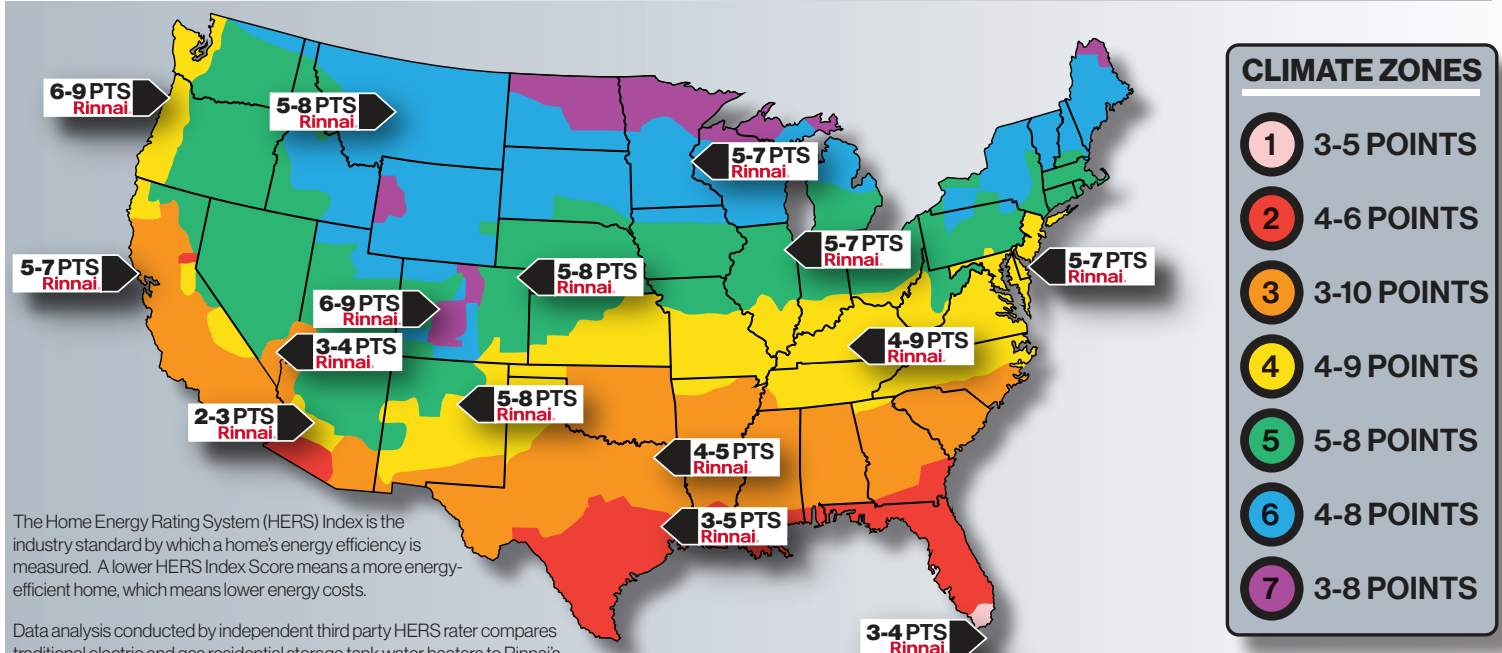
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Rinnai LMS Class Schedules
<https://bit.ly/443HWcX>



HERS Scores Improve With Rinnai Tankless Water Heaters



**REDUCE
YOUR SKUs
from
24 MODELS
to 6!**

Model Chart and Specifications

SENSEI® RX SERIES Condensing Tankless Water Heaters



MODEL	RXP199IN	RXP160IN	RX199IN	RX180IN	RX160IN	RX130IN
Built-in Pump	Yes		No			
Smart-Circ Intelligent Recirculation™	Yes		Smart-Circ capable with installation of pump or pump accessory kit			
Product Dimensions W,H,D inches (mm)	18.5 X 30.1 X 11.4 (470 X 765 X 290)					
Product Weight (lbs / kg)	58 (26)	57 (26)	55 (25)	55 (25)	54 (24)	54 (24)
Installation Type	Indoor Units (Includes optional outdoor installations with use of the Rinnai outdoor vent cap accessory)					
UEF	0.98	0.97	0.98	0.98	0.97	0.97
Min./Max. Btu	15,000/199,000	15,000/160,000	15,000/199,000	15,000/180,000	15,000/160,000	15,000/130,000
Temperature Setting*	Minimum: Normal Operation: 98°F (37°C) (Crossover Mode: 120°F (49°C)) Maximum: Default: 120°F (49°C) with Parameter Adjustment: 140°F (60°C)					
Minimum Activation Rate	0.26 GPM (0.5 L/MIN)					
Flow Rate (Min-Max)	0.13-11.1 GPM (0.5-42 L/MIN)	0.13-9.0 GPM (0.5-34 L/MIN)	0.13-11.1 GPM (0.5-42 L/MIN)	0.13-10.0 GPM (0.5-38 L/MIN)	0.13-9.0 GPM (0.5-34 L/MIN)	0.13-7.1 GPM (0.5-27 L/MIN)
Controller (Standard)	INTEGRATED					
Controllers (Optional)	MC-601; for scheduled recirculation use MC-195T-US or RWM200 Wireless Module					
Certifications	AHRI, CSA, ENERGY STAR®					
Warranty (Residential)**	Limited 15-year on heat exchanger, 5-year on parts, 1-year on labor. Register within 90 days and receive an additional 4 years of labor coverage for free (\$250 value).					
Mobile Home Certified	Yes					
Thermal Bypass Crossover Valve in Box	Yes		No			
High Altitude Approved	UP TO 10,200 FT. (3,109 M)					
Venting Options	Concentric/PVC/CPVC/PP Vent Cap (Outdoor Only)					
Ultra Low NOx	Yes					
Residential Rack Compatible	Yes RTBRACKA, RTBRACKS, RTBRACKEXT					
1/2" Gas Line Compatible†	Yes					
Wi-Fi Ready	Yes					





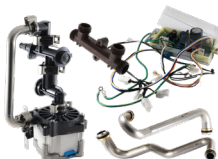




*To achieve temperatures over 140° F (60° C), consult the Operation and Installation Manual.

**For complete information and details regarding Rinnai's warranty, visit rinnai.us.











†For complete information on gas sizing for Rinnai Tankless Water Heaters, consult the Operation and Installation Manual.

Accessories for SENSEI®RX





Numerous optional accessories are available for purchase for your Rinnai Tankless Water Heater. Listed below are some commonly purchased accessories. For a complete list of accessories, visit www.rinnai.us For questions, or to purchase an accessory, contact your local Rinnai dealer/distributor or **Rinnai Customer Care at 1-800-621-9419.**

Product/Part #	Product Description	
Isolation Valve Kit MIVK-T-LW	Isolation valves provide the ability to isolate the water heater from the structure's plumbing system and allow quick and easy access to flush the heat exchanger. Rinnai strongly recommends use of these valves for service and maintenance.	
Outdoor Vent Cap RXOVC	Allows the water heater to be installed outdoors.	
BLE Recirculation Push Button RPB200	Mounted in a convenient location, i.e. near a kitchen or bathroom sink, the BLE push buttons works with the SENSEI®RXP tankless water heater or Wireless Module to activate the recirculation system by pushing the button.	
Dedicated Return & Isolation Valve Kit 107000639	Valve kit including tee, drain valve, pressure relief valve, check valve & isolation valves (cold & hot) to simplify set-up of a dedicated recirculation line.	
Internal Add-on Recirculation Conversion Kit RX2RXPCCK	Allows a non-pump RX model to be converted to a RXP internal pump model.	
Condensate Neutralizer 809000074	Neutralizes the condensate generated by the water heater.	
Wireless Module RWM200	Controls On-Demand recirculation, remotely adjust temperatures, and communicates with the service provider portal. The module and MC-195T-US controller are not compatible accessories and must not be installed together.	
Additional Controller MC-601	Additional controllers are available for user convenience.	
Additional Controller MC-195T-US	Additional controllers are available for user convenience.	






Accessories for SENSEI®RX

Product/Part #	Product Description	
ScaleCutter 103000038	Prevents the formation of scale buildup in the water heater extending product life while improving performance.	
ScaleCutter Refill Cartridge 103000039	Refill cartridge for the ScaleCutter filter assembly.	
Drain Down Kit 104000059	Provides freeze protection by immediately draining the water heater upon loss of power.	
Leak Detection Kit RXLeakKit	Pipe cover drain pan and float switch for use with the Pipe Cover (Part #: PCD11-SHS)	
Room Air Screen 108000104 for 2" 108000105 for 3"	Recommended room air screen for use in room air applications only.	
EZConnect™ Cable REU-EZC-3	Electronically connects two water heaters and allows them to function as one hot water source.	
OPU Switch REU-OPU3	Normally Closed (NC) switch that connects to the tankless water heater PC Board. When used with a hydronic air handler, the switch gives priority to domestic hot water during high demand.	
RTBRACKA	Tankless Floor Standing Rack, standard height	
RTBRACKS	Tankless Floor Standing Rack, low profile	
RTBRACKEXT	Rack Extension Kit, add-on	
Recess Box RGBCTWHRX	Allows a water heater to be recessed into a wall. A vent adapter is provided with the recess box.	
Pipe Cover PCD11-SHS	Encloses the piping below the water heater for aesthetic purposes.	

Accessories for SENSEI®RX

Product/Part #	Product Description					
Ubbink 2” Polypropylene (PP) Flexible Venting <ul style="list-style-type: none">Approved for condensing, vertical non-direct vent (room air) applicationsMaximum equivalent length: 50 ft (15 m)	2” (60) Condensing Flex Termination Kit (Fits 4 and 6 in B-Vent) 184470NPP		2” (60) Flex Roll X 41.5’ (12.5 m) 222721NPP		2” (60) Flex Connector 222720NPP	
Tankless Battery Back-Up System R-UPS350A	Tankless Battery Back-Up System					
Gas Conversion Kit 104000330	Kit contains gas conversion manual and conversion rating plate label (adheres to water heater to display new gas type)-for post install conversions.				<div>Water Heater Certified for use in the United States and Canada Models: RX1301 Conversion Kit #: 104000333 for NATURAL Gas Gas Supply Pressure: Min. 3.5” W.C. (0.87kPa) Max. 10.5” W.C. (2.61kPa) Manifold Pressure: -0.17” W.C. (-0.04kPa) (Non-Adjustable) Input Rating: Refer to input rate information on the existing rating plate. This water heater was converted on _____ (day-month-year) to gas with Kit No. _____ by _____ <small>Warning: This conversion, which is subject to responsibility of the conversion technician, is not to be performed unless the user has read and understood the instructions.</small> This appliance has been converted for use with NATURAL gas.</div>	
Sample Rating Plate Label						

Tankless Water Heater Series Reference Guide

	RE·SERIES™ NON-CONDENSING TECHNOLOGY		SENSEI®RX CONDENSING TECHNOLOGY	
	RE	REP (with built-in pump)	RX	RXP (with built-in pump)
				
	RE MODELS	REP MODELS	RX MODELS	RXP MODELS
UEF (Uniform Energy Factor)*	0.81 - 0.82	0.81 - 0.82	0.97 - 0.98	0.97 - 0.98
Wi-Fi Capable	✓	✓	✓	✓
Available in Natural Gas or Propane	✓	✓	✓	✓
Indoor and Outdoor installation	✓	✓	✓	✓
Smart-Circ™ Intelligent Recirculation		✓		✓
Thermal Bypass Valve included				✓
Isolation Valves included		✓		
Smart Home Automation**	✓	✓	✓	✓











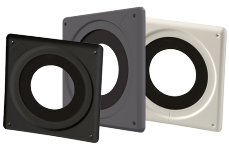


* As based on the 2017 DOE new metric for communicating the energy efficiency of residential water heaters.

** Rinnai RWM200 Wireless module necessary (module sold separately). When used on models with Smart-Circ™ for scheduled or on demand recirculation, the Wireless module overrides Smart-Circ™ recirculation patterns. Amazon, Alexa, and all related logos are trademarks of Amazon.com, Inc. or its affiliates.











Venting Components for SENSEI® RX

2" / 4" Condensing Concentric Vent System

	Part Number	Product Description
	229031	12", 2" / 4" Condensing Horizontal Termination Kit (PPtI)
	229032	21", 2" / 4" Condensing Horizontal Termination Kit (PPtI)
	229033	2" / 4" Condensing Horizontal Termination (2 wallplates) (PPtI)
	224359	2" / 4" Condensing Roof Discharge, 20" Above Roof (PPtI)
	229318	10", 2" / 4" Condensing Vent Pipe Extension (PPtI)
	229319	19.5", 2" / 4" Condensing Vent Pipe Extension (PPtI)
	229320	39", 2" / 4" Condensing Vent Pipe Extension (PPtI)
	185348NPP	2" / 4" Condensing Roof Terminal Extension Kit
	229208	2" / 4" Condensing 45 Deg Elbow (Qty: 2) (PPtI)
	229233	2" / 4" Condensing 90 Deg Elbow (PPtI)
	229252	2" / 4" Condensing 90 Deg Starter Elbow 3" / 5" to 2" / 4" (PPtI)
	227413	2" / 4" Condensing Starter Straight/ Vertical 3" / 5" to 2" / 4" (PPtI)
	224055	2" / 4" Thimble (1 piece per box)
	169044	Pipe Clamp Universal - Plastic
	169013	2" / 4" Pipe Clamp - Metal
	224056	2" / 4" Vent Support Bracket- Metal
	710265	2" / 4" Wall Plate White
	710192	2" / 4" Wall Plate Black
	711262	2" / 4" Wall Plate Gray
	188481	2" / 4" Retrofit Wall Plate White (for 3/5 opening)
	188485	2" / 4" Retrofit Wall Plate Black (for 3/5 opening)
	188486	2" / 4" Retrofit Wall Plate Gray (for 3/5 opening)
	710202NPP	2" / 4" Condensing 90 Degree Diverter Nose
	710215NPP	2" / 4" Condensing 45 Degree Diverter Nose

Venting Components for SENSEI® RX 3"/5" Condensing Concentric Vent System

	Part Number	Product Description
	223174PP	8.7", 3"/5" Condensing Horizontal Termination Kit
	223176PP	12", 3"/5" Condensing Horizontal Termination Kit
	223177PP	21", 3"/5" Condensing Horizontal Termination Kit
	223186PP	19", 3"/5" Condensing Horizontal Termination Diverter Nose Kit
	224047PP	3"/5" Condensing Raised Horizontal Terminal Kit ("Snorkel")
	184162PP	3"/5" Condensing Roof Discharge Termination Kit, 20" Above Roof
	185344PP	3"/5" Condensing Roof Termination Extension Kit
	224087PP	10", 3"/5" Condensing Vent Pipe Extension
	224079PP	19.5", 3"/5" Condensing Vent Pipe Extension
	224080PP	39", 3"/5" Condensing Vent Pipe Extension
	224077PP	3"/5" Condensing 45 Deg Elbow (Qty:2)
	224078PP	3"/5" Condensing 90 Deg Elbow

SENSEI® RX
SERIES
Built for the PRO, by the PRO



"Anything that makes it easier to do my job on the track, gives me an advantage. The Rinnai Central™ app gives you that

advantage when it comes to setting your recirculation schedule."

Leah Pruett

Leah Pruett
Top Fuel driver for
Tony Stewart Racing



Venting Components for SENSEI® RX

Roof Flashing	Part Number	Product Description
	189958	Universal Shingle Roof Flashing 1/2 to 16/12 pitch
	189950	Shingle Roof Flashing, 1/12 to 6/12 pitch
	189951	Shingle Roof Flashing, 6/12 to 12/12 pitch
	189952	Shingle Roof Flashing, 8/12 to 16/12 pitch
	50171949	Tile/Shingle Roof Flashing, 1/12 to 6/12
	50171954	Tile/Shingle Flashing, 8/12 to 16/12
	50171961	Tile/Shingle Flashing, 6/12 to 12/12
	242141	Flashing for Metal Roof
	146141	Roof Flashing Assembly-Flat Roof
Other Accessories	Part Number	Product Description
	224045	3 in. / 5 in. Thimble (1 piece per box)
	710342	3 in. / 5 in. Rubber Wall Plate White
	710602	3 in. / 5 in. Rubber Wall Plate Black
	711390	3 in. / 5 in. Rubber Wall Plate Gray
	224049	3 in. / 5 in. Vent Support Bracket
-	102000012	3 in. / 5 in. Horizontal Flashing Panel
	169043	3"/5" Pipe Clamp - Metal
	169044	Pipe Clamp Universal-Plastic
	224042	Universal Bug Guard
IPEX Concentric termination for 2" and 3" PVC Venting		
	196005PVC	IPEX 2" Concentric Condensing Vent Termination 2x16
	196105PVC	IPEX 2" Concentric Condensing Vent Termination 2x28
	196125PVC	IPEX 2" Concentric Condensing Vent Termination 2x40
	196984PVC	IPEX 2" Condensing Low Profile Vent Termination
	196116PVC	IPEX 3" Concentric Condensing Vent Termination
	196985PVC	IPEX 3" Condensing Low Profile Vent Termination
	224008PPS	IPEX 2" to 3" PP Condensing Increaser/ adaptor
	108000105	3" Mesh Metal, SS screen for PVC intake

Proudly assembling Tankless Water Heaters at our state-of-the-art factory located in Griffin, Georgia, USA

Rinnai established its US operations in 1974 and introduced Tankless Water Heating to the North American Market in 1999.

In 2018 Rinnai assembled its first tankless water heater in the United States in Griffin, Georgia. Our state-of-the-art facility was completed in 2021 with assembly of the new RE•SERIES™ Non-Condensing Tankless Water Heaters beginning in 2022.

Rinnai continues to make significant investments in expanding its operations and product portfolio, focusing on its brand promise of **Creating a healthier way of living®**



Rinnai America in Griffin, Georgia, USA



Over 100 Years of Smart Comfort

Through many years of innovation, including decades of commercial water heating experience, Rinnai has enhanced the way businesses operate, while creating a healthier way of living for their customers.

With headquarters in Japan and a network of 20 subsidiaries and 86 sales offices in 13 countries, this commitment has made us the number one selling brand of tankless water heater systems.

Dedicated to a smarter kind of comfort, our value-added products continue to stay in step with the demands of a changing world.



Every. Detail. Matters.™

You don't become a market leader without thinking through every single detail. Then overthinking it. Then rethinking it. Every small detail matters. A lot. From flexible venting to customizable solutions and maximum ROI, we've thought through all the possible barriers and potential problems before they exist. Simply put, we're not just in the business of tankless water heaters. We're in the business of solving problems. That means we won't relax. Ever. We just can't. We'll keep rethinking every single tiny detail, innovating, and improving our products, services, and programs.

Learn more about Rinnai high-performance Tankless Water Heaters, Hybrid Water Heating Systems, Boilers, Vent-Free Fan Convectors, EnergySaver® Direct Vent Wall Heaters, Hydronic Air Handlers, and Electric Heat Pump Water Heaters.

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