TROUBLE SHOOTING FOR 3301 & 3301P REMOTES

1. Make sure new or good batteries are installed properly in the transmitter and receiver. Make sure that transmitter is within 20' – 25' range of the receiver.

3301 & 3301P

Transmitter Battery location

Requires 4-AA 1.5V
alkaline batteries

Remote Receiver

2. As a test, slide the button switch to the "ON" position of the receiver. (The burner should ignite.)

Does light:

• Move receiver switch back to the "REMOTE" position. Go to Step 3.

Doesn't light:

- Check to see if the main gas supply is in "ON",
- Is the Pilot lit?
- Valve knob in "ON" position,
- Check and make sure rocker switch **ON FIREPLACE** is in "REMOTE" or "OFF" position,
- If burner still doesn't light go to Step 4.
- 3. Push the "MODE" button on the transmitter, (you should hear a "BEEP" coming from the receiver) and the burner should ignite. NOTE: No beep will be heard when in thermo or program modes.

If the burner doesn't ignite:

- If no "BEEP" is heard press and release the "LEARN" button on the face of the receiver.
- Then push the "MODE" button on the transmitter within 5 seconds; you should hear several "BEEPS".
- 4. If steps 2 and 3 do not work, then please call Skytech Products Group @ 855.498.8324 or email support@skytechpg.com for tech support.